

Transportation:

Uber WAV:

Uber offers accessibility features like **UberWAV (Wheelchair Accessible Vehicles)** with ramps/lifts and **UberASSIST** for extra help, but availability varies by city; riders often need to activate these options in the app (sometimes with a promo code like UBERACCESS) or use third-party programs like Pace RAP in Chicago, with drivers trained for specific needs, though the DOJ has sued Uber for consistent ADA non-compliance regarding service animals and wheelchair access.

How to Request an Accessible Ride:

1. **Check Availability:** Go to the "Accessibility" section in your Uber app to see if WAV or ASSIST is offered where you are.
2. **Activate in App:** In some areas, you might need to enter a promo code (e.g., UBERACCESSATX) in your payment settings to unlock the WAV option.
3. **Select Option:** When entering your destination, choose the WAV or ASSIST option at the bottom of the screen before confirming your ride.

Service Types:

- **UberWAV:** For wheelchair users, vehicles have ramps or lifts and securement systems; drivers receive special training.
- **UberASSIST:** For riders needing extra help, drivers are trained to assist with mobility devices and other needs.

Lyft

We currently offer Wheelchair rides in the following regions:
Canada

- Toronto, ON

USA

- Boston, MA
- Chicago, IL

- Dallas, TX
- Los Angeles, CA
- New York City, NY
- Philadelphia, PA
- Phoenix, AZ
- Portland, OR
- San Francisco, CA

If you don't see your city listed, [we'll help you find accessible transit nearby.](#)

Other Options:

- Contact your local Transportation Authority for ADA transportation options in your area
- Contact Social Worker at ALS clinic -they may have a list of local transportation/car services that have ADA accommodations
- Contact local ALS Association – they may have partnerships with local transport companies